



International *Facilities* Services



Business & Industry

Closer to customers, better for business





Our success is based on understanding what makes business tick, working smarter, working together and consistently getting things right, right down to the last detail. It's good for our customers - and it's good for their customers too.



Our solutions are better for business, because they are built around customers' needs.

As one of Ireland's leading privately owned property support services providers, we have over 100 years' experience in successfully delivering a huge range of essential services for clients across the commercial and industrial spectrum.

Everything we do is designed around the way our customers work, and we make sure we learn from everything we do. So we continually improve our knowledge of the sectors in which we operate. It's a unique approach that means we always understand what's important to business, and it enables us to apply our technical expertise in ways that make a real difference for you.

A full range of support services

OCS provide cleaning, an innovative and comprehensive security solution, hygiene, environmental services and a host of specialist services each designed to help businesses to operate more efficiently.

All of our services can be chosen separately or packaged as part of an integrated services solution for even greater business benefits, including one point of contact and one monthly invoice for all services, which cuts down on paperwork and administration. The use of specially trained, multi-skilled staff also enables us to reduce the headcount without compromising quality. Taken altogether it is a formula that delivers better service and value.

Organised around you

Every client benefits from the huge resources, innovation and economies of scale you'd expect of a global company and market leader. But while we are an international group, OCS is organised around customers' needs at a local level.

Experienced managers take ownership of each contract, providing continuity of knowledge and services, together with maximum responsiveness.

For larger and more complex contracts, we also offer a more consultative and advisory level of management, delivered through our Key Accounts Team.

Highly trained, motivated people

We believe in building long term relationships and the longer we work with our customers, the deeper our pool of experience becomes. Because that experience belongs to our people, we work hard to maintain one of the lowest rates of employee turnover in the industry.

Starting with a well-proven recruitment programme, we take care to select the right personnel. We then provide thorough training, not just on the technical aspects

of the role, but on the specifics of each contract. We also take our responsibilities under TUPE very seriously. Put simply, you can be confident that OCS people always know exactly what they are doing and why they are doing it, which in turns helps to build a well motivated team and pride in a job well done.

New ideas for business

Our clients are continually reinventing themselves and the business world itself is changing. At OCS, we don't simply go along with change - we lead change - developing new ideas, investing in the latest technology and equipment, and using our expertise to improve services and value for our customers.





Cleaning and Environmental Services

Before we polish a reception desk, wipe a conference room window or dust a keyboard, we get right into the nooks and crannies of your business, so that we grasp the detail of how you operate. Armed with that crucial understanding, we are able to provide the cleaning service you need to work efficiently.

A full range of services

With over a century of experience, at OCS we have developed a truly comprehensive range of cleaning services. Nothing is beyond our capabilities and, inside or out, we can reach any area of any commercial building, on platforms or even by abseiling if necessary.

As with all of our services, we develop a cleaning programme that is built around your needs, not ours, ensuring quality of services with the minimum disruption and added value:

- By taking better care of IT and Communications equipment we can help prevent costly breakdown and repair.
- We can help double the lifespan of your carpets and flooring.
- Our washroom service creates a more pleasant environment for your employees and your customers.

CleanSmart™

Our CleanSmart system is an outstanding example of how we add value through innovation and customer knowledge. Based on lean engineering principles, CleanSmart is a unique office cleaning methodology proven to deliver efficiency gains of 20%-30% in offices of more than 100,000sq ft., typically with corresponding cost savings for the customer.

Investment in training and technology has also enabled us to lead the way in daytime cleaning. For example, using battery operated and ultra low-noise vacuums, our people can work safely and discreetly during the working day, cleaning only what needs to be cleaned and helping to alleviate the security issues and costs of a traditional after hours service.



Specialist cleaning

OCS operate across a broad range of commercial environments and we have considerable expertise within such diverse industries as Pharmaceutical and Transport. We are also able to provide expert cleaning services for special building finishes, floor cleaning, window cleaning, features or materials such as marble, granite, stone, metalwork and suspended ceilings, so that you will always be confident of creating the right impression in public areas.





Security

We believe you should have the freedom to run your business safely and effectively; without risk to your customers or staff, property or assets. Drawing on over 30 years' experience, OCS has developed a more intelligent security solution that offers maximum efficiency and complete protection for your business.

Security Solution

OCS can provide you with a security solution to offer security and protection of personnel and property. We believe one of our key strengths is the ability to provide a fully integrated system including Manned Guarding/Static Security Solutions, Key Holding Services and Mobile Patrols under a single management structure.

This provides you with the right image and the benefits you would expect from a reputable nationwide company, such as standardisation and consistency of service, with the flexibility and easy access of a local management team.

Security Solution

- Manned guarding is delivered through a team of rigorously screened and highly trained security officers, operating to PSA and NSAI standards. Every member of staff is given detailed, site specific training and we can also provide professional officers for customer facing, front-of-house duties.
- Using the latest security technology dedicated engineers design and install advanced CCTV, access management, intruder detection and fire safety systems. All can be linked through one interface so enabling assets and personnel to be closely monitored 24 hours a day, under the watchful eye of our 24 hour National Support Centre.



SecureSmart

A unique process for your unique security challenge

SecureSmart is a joined up way of thinking about your security. At its heart is a unique six stage planning model which is used to build a complete picture of each client's security environment and strategic goals, identify key areas of risk and develop the ideal security solution.

It is a sophisticated, knowledge-based process that ensures efficiency and cost-effectiveness is built in every step of the way.

olution



Hygiene Services

OCS offer an outstanding service and a full range of high quality washroom products that ensure cleanliness and hygiene, essential for maintaining a good business image. Cannon have been providing washroom hygiene services including sanitary disposal for over 50 years to businesses throughout Ireland.

A full range of services

From the provision of Washroom Hygiene to specially selected Janitorial products and Pest Control, attention to detail and a desire to exceed your expectations, is foremost in the minds of all Cannon staff. By listening to you and understanding your business needs, we can customise each service to best suit your requirement or integrate all our services to offer One Complete Solution.

Our comprehensive product range includes feminine hygiene, aircare, vending, hand care, paper range, hand drying, first aid service, clinical waste disposal, sanitising & water management solutions, chemical range, dust mats and infant care as well as specific services for enhanced accessibility.

Pest Control

OCS are leaders in the provision of pest control services and provide a pest control service covering all sectors, including food production, retail, logistics and leisure, dealing with rodents, birds and insects.

We understand how distressing and disruptive an infestation can be, so we believe in integrated pest management with an emphasis on pest prevention and not just cure. We operate a consultative approach, proposing solutions that fit your specific industrial and commercial needs rather than using a single solution to suit all.

We take a scientific approach to pest control, using our technical knowledge of insect and animal species' behavioural patterns and infestation rates. Pests are an environmental problem and need environmental solutions. Over time they can become immune to some treatments, so we have a commitment to constantly develop new products and services.





What *else* can we
do for *you*?



What else can we do for you?

OCS can provide a range of specialist services that typically fall outside of customers business focus, but which are nonetheless essential for the wheels of industry and commerce to run smoothly.

Horticulture

We don't simply look after your business environment we can actually help it to grow with horticultural services for both interiors and exteriors including specialist grounds maintenance as well as landscape design and build, and interior landscaping. We will tend to everything from formal gardens to interior plant displays.

Waste Management

We understand that effective waste management is a major issue for business. Through OCS you can ensure that your waste is dealt with safely, economically and with as little environmental impact as possible.

Confidential Shredding

OCS can offer a safe disposal service for business information. Storage of data until ready for disposal can be provided through security sacks, shredding bins and shred trays. Both on and off site shredding and total disintegration services are offered with all products being recycled.

Inventory Control

Keeping control of your stock couldn't be easier than with OCS. Our audit team have been trained and equipped with state-of-the-art handheld terminals with RF technology to allow them to collect and relay data instantly. Our specialist IT department is capable of writing bespoke software solutions and the detailed reports we provide give you a fast and accurate picture of the stock in your business, essential knowledge in today's fast moving retail sector. We are also able to undertake perpetual inventory counts, EPOS verification and we can provide a management team with the necessary equipment to enable a store team to complete a stocktake in-house.

Passenger Services

Today, passenger expectations are high, so our experience in passenger services makes OCS the supplier of choice. One of the most important roles in transport is ensuring passengers with reduced mobility (PRM) have smooth transit and we are trusted with this service in airports such as Dublin, Cork and Shannon. People traveling in large numbers each day generate litter. OCS can bring a wealth of experience as we carry out terminal cleaning to the very highest standards



For more information about the OCS range of services for business and industry, please contact 1850 67 57 47 or email enquiries@ocsireland.com





Cleaning

- Office Cleaning
- Carpet Cleaning
- Computer Cleaning
- Window Cleaning
- Industrial Cleaning
- Washroom Cleaning

Security

- Manned Guarding
- CCTV and Security Systems
- KeyHolding

Hygiene

- Washroom services
- First Aid
- Vending
- Janitorial Products
- Pest Control

Specialist Services

- Horticulture
- Waste Management
- Confidential Shredding
- Inventory Control
- Passenger Services